

KENNICOTT *Glacier Lodge*

Job Title: Server
Supervisor: Christina Kirkwood
Work Dates: May 22 to September 2, 2024

Position Description:

This is a versatile, front line position which includes taking orders, serving food, bussing tables, collecting payment, and maintaining the organization and cleanliness of the restaurant.

This person is critical to the Guests services mission of Kennicott Glacier Lodge and we are looking for someone who will help us exceed our Guest's expectations and make sure they have an excellent visit to Wrangell-St. Elias National Park.

Compensation and Benefits:

- \$13.00 per hour
- Free housing and three meals each day
- Free transportation between Anchorage and Kennicott Glacier Lodge at the beginning and end of work dates
- Split of Lodge Guest gratuities (Tips = \$500 to \$900 per month in previous years)
- Split of Restaurant gratuities
- Performance bonus of \$150 per month for completing agreed work dates

Responsibilities:

- Greet and interact with Guests in a welcoming and professional manner
- Provide friendly and efficient service for up to 100 Guests for breakfast, lunch, and dinner
- Set up Main Dining Room and Staff Dining Room for meals
- Communicate with Kitchen to accommodate special dietary needs of Guests
- Use Point of Sale system to enter orders, print receipts, and process payments
- Bus, wipe, and reset tables
- Maintain a clean and neat Server station and restock as necessary
- Perform basic cleaning tasks such as vacuuming and dusting chairs
- Fold napkins, roll silverware, and organize the dinner seating chart
- Prep sack lunches at the end of each day
- Adhere to all sanitation, safety, and alcoholic beverage control policies

Work Schedule:

This position works 8 to 9.5 hours per day, five day per week, and will include some split shifts. The first shift begins at 6am and the last shift ends at 10:30pm.

Key Requirements:

- Ability to communicate clearly and professionally
- Friendly and outgoing when interacting with Guests
- Organized and detail oriented
- Ability to be calm, polite, and patient in a busy environment
- Previous serving experience is preferred but not required
- Must be 21 years or older
- If hired, Alaska Alcohol Server And Food Worker Training will be required

Working Conditions & Physical Demands:

Our restaurant serves three meals each day to lodge Guests and the general public. The physical demands of this position include the physical stamina to stand and walk for up to 10 hours while maintaining a friendly demeanor. Requires lifting and carrying 20-25 lb trays.